

Notice Signs of Fraud?

Even if you're unsure, it's best to play it safe – take these steps to protect yourself:

1 Stop & Contact Your Banker Immediately

- Do NOT continue any conversations or transactions.
- Contact Bank of Oak Ridge immediately.
- Save any documents and correspondence.

2 Take Preventative Measures – if you shared your...

- **Online Banking Credentials:** Reset your password.
- **Debit & Credit Card Information:** Notify your card issuer, then close and request reissuance of any compromised cards.
- **Passport or Driver's License Information:** Contact the National Passport Information Center or your state's DMV.
- **Social Security Number:** You can freeze and monitor your credit...
 - *Freeze Your Credit:* Contact each of the three major credit bureaus by phone, online or by mail.
 - *Monitor Your Credit:* Visit AnnualCreditReport.com to receive a free annual report from the credit bureaus every 12 months.

EQUIFAX

experian

TransUnion

- **Equifax:** 1-888-EQUIFAX (1-888-378-4329) | www.Equifax.com
- **Experian:** 1-888-EXPERIAN (1-888-397-3742) | www.Experian.com
- **TransUnion:** 1-800-916-8800 | www.TransUnion.com

3 File a Complaint with the Internet Crime Complaint Center (www.ic3.gov)



BANK OF OAK RIDGE

You matter here

Client Connect: 336.644.9944 • Weekdays from 9am – 5pm

Member
FDIC

